

GRAND OASIS PALM



ADULTS & ADULTS WITH CHILDREN
— **GRAND ALL INCLUSIVE** —
• CANCUN MEXICO •

INDEX

| | |
|---|----|
| SUITES | 5 |
| ROOMS | 6 |
| RESTAURANTS | 8 |
| BARs | 12 |
| AREAS KIDS-ONLY: | 15 |
| KIDDO ZONE YUCATAN JURASSIC RIVER | |
| FAMILY-INTERACTION AREAS: | 17 |
| PIRATA’S BAY THE ARCADE | |
| ENTERTAINMENT* ADULTS-ONLY: | 19 |
| AREAS ADULTS-ONLY: | 20 |
| SENSORIA CHILL OUT & SPA SENSORIA POOL & LOUNGE | |
| WEDDINGS & HONEYMOONS | 21 |
| MICE | 22 |
| OTHER SERVICES | 24 |
| ROOMS & SUITES GENERAL INFORMATION | 25 |
| HOTEL GENERAL INFORMATION | 26 |



GRAND OASIS PALM





GRAND OASIS PALM

ADULTS & ADULTS WITH CHILDREN



GRAND OASIS PALM 5 ★

GRAND ALL INCLUSIVE

This all-inclusive resort boasts an excellent location in a beach of Cancun, and offers different areas to enjoy a family stay or spend a relaxing vacation in adults-exclusive areas.

Grand Oasis Palm offers a world of fun for the little ones, who are always cared for by experts in the KiddO Zone. And for spending quality time with family, the fantastic Pirata's Bay is an area by the sea, with a playground and pirate adventures for children and adults.

This hotel boasts adults-only areas: restaurants & bars, nightly entertainment, and spa.

Another benefit of Grand Oasis Palm are its renowned restaurants: Careyes, Alma, Maki Taco, Cocoa, and The White Box.



HIGHLIGHTS

- Rooms and suites with spectacular views and space for families of up to 2 adults and 3 children.
- Wide diversity of all-inclusive culinary options: gourmet restaurants, Mexican, Italian, Japanese, international, seafood, sushi, and snacks.
- KiddO Zone: area with children attractions, cared for and supervised by experts.
- Adults-exclusive zones.
- Family interaction zones: Yucatan Jurassic River, Pirata's Bay Pool & Beach Park, and The Arcade.
- Pirate ship tour for the whole family (twice a week).
- Nighttime pirate ship tour for adults only (twice a week).

CANCUN

BONAMPAR AVE.

HOTEL ZONE
km 0

km 4.5

- GRAND OASIS PALM
- OASIS PALM
- GRAND SENS CANCÚN

NICHUPTÉ LAGOON



TULUM

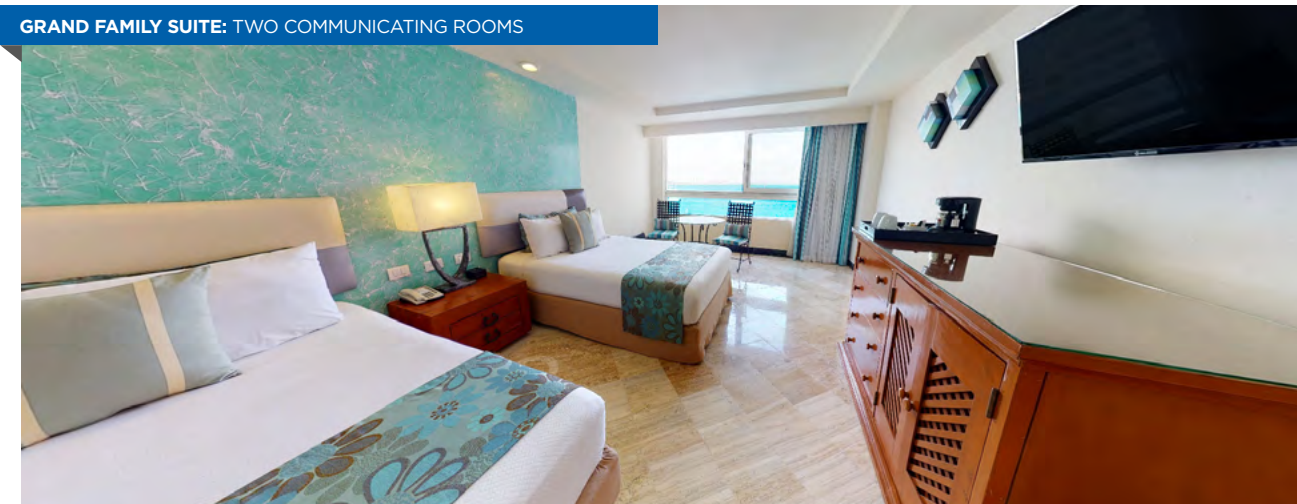


Location

Cancun hotel zone, near the Pier (port of departure to Isla Mujeres) and close to the shopping malls Puerto Cancun, La Isla Shopping Village, and Malecon Las Americas

GRAND SUITES

GRAND FAMILY SUITE: TWO COMMUNICATING ROOMS



GRAND FAMILY SUITE: TWO COMMUNICATING ROOMS



GRAND OASIS PALM

ADULTS & ADULTS WITH CHILDREN

GRAND FAMILY SUITE



- MADE UP OF 2 ROOMS:
- 1 GRAND OCEAN VIEW OR GRAND LAGOON VIEW ROOM WITH A KING SIZE BED
 - 1 GRAND OCEAN VIEW OR GRAND LAGOON VIEW ROOM WITH 2 DOUBLE BEDS

*SUBJECT TO AVAILABILITY





GRAND ROOMS



- GRAND OCEAN VIEW
- GRAND LAGOON VIEW
- GRAND STANDARD



GRAND OCEAN VIEW



GRAND ROOMS



GRAND LAGOON VIEW



GRAND STANDARD





EXCLUSIVE RESTAURANTS

THE WHITE BOX

GASTROBAR

MEDITERRANEAN GASTROBAR

LUNCH DINNER INDOOR & OUTDOOR



THE WHITE BOX

BEST FINE DINING - #3 MEXICO 2021



MEXICAN GOURMET

DINNER INDOOR



ALMA



JAPANESE - MEXICAN FUSION

LUNCH DINNER INDOOR & OUTDOOR



MAKI TACO

TRIPADVISOR TRAVELERS' CHOICE AWARD 2021



★ RESERVATION REQUIRED

*SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE



EXCLUSIVE RESTAURANTS

ADULTS ONLY



DINNER INDOOR



CAREYES

TRIPADVISOR TRAVELERS' CHOICE AWARD 2021



COCOA
Grill & Seafood

BREAKFAST LUNCH INDOOR & OUTDOOR



COCOA TERRAZA



DINNER INDOOR

















GLASS GASTROBAR



★ RESERVATION REQUIRED

*SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE

OTHER RESTAURANTS

| RESTAURANT | | DESCRIPTION | BREAKFAST* | LUNCH* | DINNER* | INDOOR | OUTDOOR |
|--|---|---|------------|--------|---------|--------|---------|
|  |  DOS LUNAS | Pizza & pasta | | ✓ | | | ✓ |
| |  AKERU | Sushi | | ✓ | ✓ | ✓ | |
| |  BITES SNACKS | American snacks | | ✓ | ✓ | ✓ | |
| |  EL BUFFET | International buffet | ✓ | ✓ | ✓ | ✓ | |
|  | LAS PALMAS | International buffet | ✓ | ✓ | ✓ | ✓ | |
|  |  EL BUFFET | International buffet | ✓ | ✓ | ✓ | ✓ | ✓ |
| |  LOS AGAVES | Mexican traditional cuisine Tacos & tortas | | ✓ | ✓★ | ✓ | ✓ |
| |  SWEET PALM | Children buffet | ✓ | ✓ | ✓ | ✓ | |
|  | DOS LUNAS TERRACE | Pizza, pasta, and ice cream Italian food | | ✓ | | | ✓ |
|  | SISAL RESTAURANTE BAR | - Seafood - Burgers & snacks | | ✓ | ✓ | ✓ | ✓ |
|  | ISLA MUJERES | Sushi by the pool and beach | | ✓ | | | ✓ |
|  | CAFÉ DEL MAR | Snacks by the sea | | ✓ | | | ✓ |
| LATE SNACKS | | Meals & beverages service 24 h. | | | | | |
| ★ RESERVATION REQUIRED | | *SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE | | | | | |



OTHER RESTAURANTS





EXCLUSIVE BARS

ADULTS ONLY

Glass Bar

NIGHT CLUB

DOMESTIC AND IMPORTED SPIRITS & COCKTAILS



GLASS BAR



sensoria

CHAMPAGNE BAR

PREMIUM BEVERAGES & SNACKS



SENSORIA CHAMPAGNE BAR



COCOA

Cigar Bar

COCOA CIGAR & TEQUILA BAR
PREMIUM BEVERAGES - CIGARS & CIGARETTES



COCOA CIGAR BAR



OTHER BARS

LOBBY SPORT'S BAR



ISLA MUJERES BEACH BAR



SISAL BAR



LOS AGAVES



COFFEE & ME



LA CANTINA



COFFEE & ME



CAFÉ DEL MAR



SENSORIA SMOOTH BAR



LA CANTINA



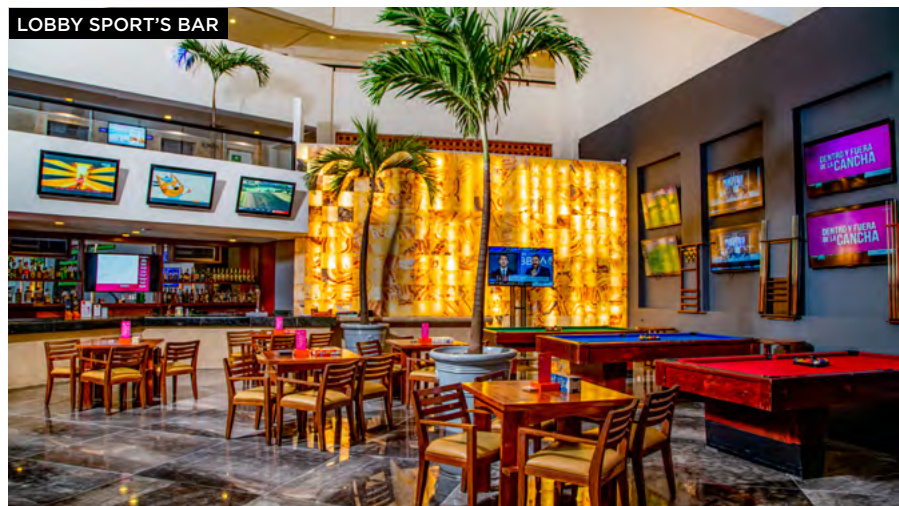
LOS AGAVES



COFFEE & ME



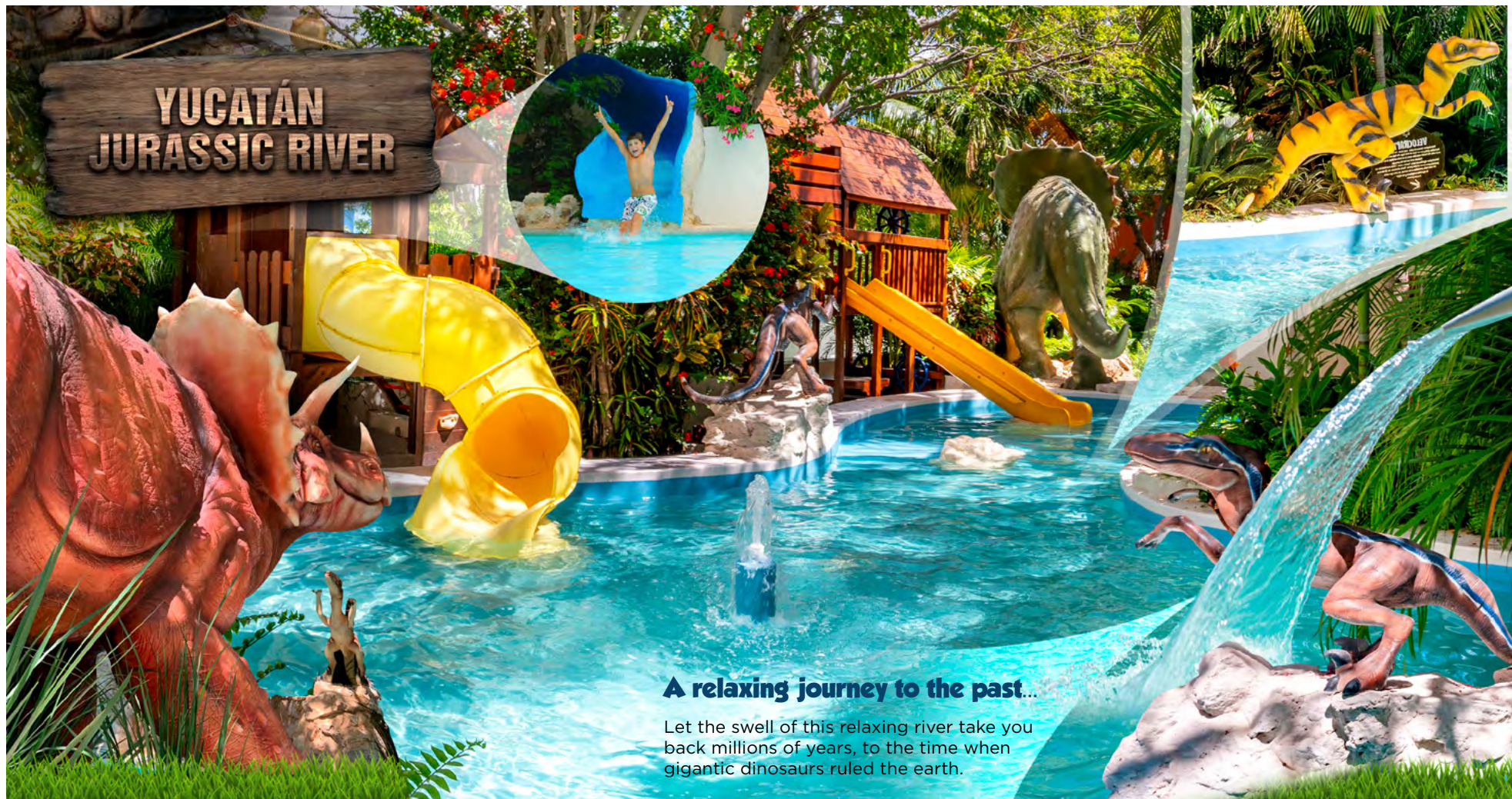
OTHER BARS



KIDDO ZONE



YUCATAN JURASSIC RIVER





THE ARCADE

Who will be proclaimed champion?

Discover this ancient temple where kids and adults will challenge each other's abilities with family-interaction videogames, such as racing, sports, and dance.



ENTERTAINMENT

ADULTS ONLY



NIGHTTIME TOUR ON BOARD
A SPANISH GALLEON

★ RESERVATION REQUIRED



Wednesday & Saturday | Schedule: 23:00 - 01:00 h | *SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.

Glass Bar

■ NIGHT CLUB ■



Daily | Schedule: 17:00 a 00:00 h

EXCLUSIVE AREAS

IDEAL FOR RESTING AND RELAXING

ADULTS ONLY


sensoria
CHILL OUT & SPA
MASSAGE CABINS AND JACUZZIS

SPA SERVICES WITH EXTRA CHARGE \$




sensoria
POOL & LOUNGE

POOL, JACUZZIS, BALI BEDS,
AND DJ MUSIC



WEDDINGS & HONEYMOONS


Weddings
by OASIS

PRIVILEGES OF GETTING MARRIED IN GRAND OASIS PALM:


- WEDDING GAZEBO AND EXCLUSIVE AREAS FOR BANQUETS.
- LOCATIONS WITH SPECTACULAR SUNSETS AT THE BEACH.
- WEDDINGS & HONEYMOONS. SPECIAL PACKAGES AVAILABLE.
- WEDDING PLANNER.

WE TAKE CARE OF YOU WITH EVERY DETAIL...
CONTACT: oweddingsweb@oasishoteles.com



MICE





**REGARDLESS OF YOUR
EVENT'S SIZE, GRAND OASIS
PALM BOASTS THE PERFECT
HALL TO ORGANIZE IT.**

From a 20 executives meeting to a training event for 400 collaborators; from a corporate workshop to an international convention; whether it is a day of meetings or a commemoration celebration...
With Grand Oasis Palm, your event's success is guaranteed.

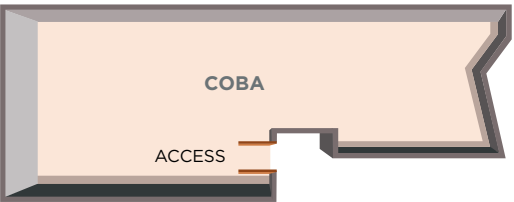
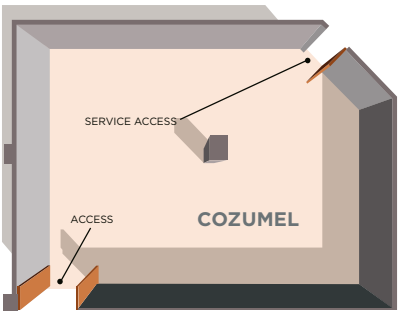
COVID PROTOCOL. BETWEEN 25% AND 50% REDUCTION OF THE HALL 'S CAPACITY,
ACCORDING TO EACH HALL AND KIND OF SETTING

MAXIMUM CAPACITY


| HALL | sq ft | U-SHAPE | SCHOOL | IMPERIAL | THEATER | COCKTAIL | BANQUET |
|-------------------|-------|---------|--------|----------|---------|----------|---------|
| GRAND SALÓN | 3,932 | 80 | 200 | 100 | 400 | 400 | 250 |
| GRAND SALÓN STAGE | 1,048 | N/A | N/A | N/A | N/A | N/A | N/A |
| COBÁ | 581 | 25 | 40 | 30 | 50 | 50 | N/A |
| COZUMEL | 1,270 | 30 | 70 | 50 | 80 | 100 | 80 |





MICE





OTHER SERVICES



24 h
RECEPTION



CURRENCY
EXCHANGE



MULTILINGUAL
STAFF



SECURITY



PARKING LOT



BELL BOY


ATM


DOCTOR
ON CALL


TRAVEL
AGENCY


LAUNDRY


BABYSITTING
SERVICE



ROOMS & SUITES

| | |
|--|---|
|  | 1 KING SIZE BED OR 2 DOUBLE BEDS |
|  | BATH AMENITIES AND TOWELS |
|  | WIFI: 1 CODE PER PERSON |
|  | PREMIUM WIFI: ADDITIONAL COST  |
|  | IRON & IRONING BOARD |
|  | SAFETY BOX |
|  | FLAT SCREEN TV |
|  | AIR CONDITIONING |
|  | HAIRDRYER |
|  | COFFEE MAKER |
|  | MINIBAR: WATER, SOFT DRINKS, AND BEER |

400 GRAND
ROOMS & SUITES

- GRAND FAMILY SUITES
(2 COMMUNICATING ROOMS)
- 144 GRAND OCEAN VIEW
- 122 GRAND LAGOON VIEW
- 134 GRAND STANDARD

✓ COMMUNICATING ROOMS AVAILABLE

FACILITIES & SERVICES



DOWNLOAD THE OASIS HOTELS & RESORTS APP AND GAIN ACCESS TO THE EVENTS CALENDAR, IN ADDITION TO THE SCHEDULE OF ACTIVITIES AND RESTAURANTS OF THE OASIS HOTELS.

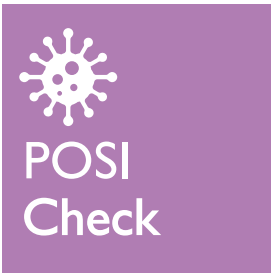
| | | | |
|--|--|---------------|-----------------------|
| | EXCLUSIVE RESTAURANTS | 3 ADULTS ONLY | 6 |
| | OTHER RESTAURANTS: SOME OF THEM WITH SPECIAL AREAS FOR KIDS | | 7 |
| | ROMANTIC DINNER IN FRONT OF THE BEACH | | \$ |
| | EXCLUSIVE BARS | ADULTS ONLY | 3 |
| | OTHER BARS | | 9 |
| | OASIS PLUS CUSTOMER SERVICE | | ✓ |
| | POOLS: SPECIAL AREAS FOR KIDS 1 INFINITY | | ✓ |
| | YOGA, ZUMBA, AND AEROBICS GYM | | ✓ |
| | KAYAKS MULTI-PURPOSE COURT | | ✓ |
| | SENSORIA POOL & LOUNGE: POOLS, JACUZZIS, AND BALI BEDS | ADULTS ONLY | ✓ |
| | SENSORIA CHILL OUT & SPA REVITALIZING TREATMENTS, JACUZZIS, AND BALI BEDS | ADULTS ONLY | \$ |
| | BEAUTY PARLOR | ADULTS ONLY | \$ |
| | KIDDO ZONE: KIDS CLUB & FAMILY INTERACTION AREAS | | ✓ |
| | PIRATE SHIP FAMILY TOUR: TWICE A WEEK LIMITED SPACE PRIOR RESERVATION | | ✓ |
| | ENTERTAINMENT: GLASS BAR NIGHT CLUB KINKY ON BOARD | ADULTS ONLY | ✓ |
| | MEETING HALLS & BUSINESS CENTER | | \$ 3 HALLS 400 PAX |
| | VIAJES CARIBE MAYA: TOURS & EXCURSIONS THE O PHOTO | | \$ |
| | TABAQUERÍA: BOUTIQUE WITH HANDCRAFTS, SOUVENIRS AND SNACKS | | \$ |

CERTIFICATIONS BY CRISTAL INTERNATIONAL STANDARDS



BECAUSE OASISLOVESU

Oasis Hotels & Resorts has the advisory and certifications of **Cristal International Standards®**: cristalstandards.com



POSI Check COVID-19 Certification to prevent the spread of infection. Features the measures recommended by the main international organizations **(WHO, WTTC, and EPA)**.

* POSI: Prevention of the Spread of Infection Audit Protocol.



Cristal International Standards Certifications® to verify the hygiene and sanitization of rooms, in addition to the back-of-the-house protocols.

OTHER OASIS HOTELS & RESORTS CERTIFICATIONS:



OASIS PROTOCOLS AGAINST COVID-19



CHECK-IN & CHECK-OUT

- Temperature monitoring through thermal cameras in the hotel's entrance.
- Luggage sanitization upon our guests' arrival.
- Check-in process with controlled access to avoid crowds.
- Separation screens at the receptions and personnel wearing masks.
- Hydro-alcoholic gel dispensers in all areas.
- Digital express check-out and express check-out machines with separation.



MEALS & BEVERAGES

- Capacity reduction in restaurants and safety distance between tables.
- Restaurants with prior reservation for groups of 5 or more people.
- Menus available at the Oasis app or through a QR code.
- Tables and chairs sanitized before and after each guest.
- Hydro-alcoholic gel dispensers in all consumption centers.
- Trained personnel, wearing gloves, mask, and face shield.



GROUPS & CONVENTIONS

- Prior registration in all groups areas and halls to avoid crowds.
- Capacity reduction in all halls to allow the safety distance.
- Sanitized halls, furniture, and equipment, before and after each event.
- Coffee break service assisted by personnel wearing safety equipment.

For detailed information regarding the Oasis protocols for the prevention of COVID-19, visit <https://oasishoteles.com/en/hotels-cleaning-protocols>



oasishoteles.com

INFORMATION & RESERVATIONS

MEXICO

(55) 5448 7783

ventasmexico@oasishoteles.com

800 01 OASIS (62747)

reservasmex@oasishoteles.com

SOUTH AMERICA

+52 (998) 848 9999 Ext. 221

ventasud@oasishoteles.com

MICE

eventosopb@oasishoteles.com

+52 (998) 848 7500 Ext. 7082

SIGN UP TO OASIS MEDIA CENTER



Scan the code and create your Oasis Media Center account. With this useful tool you gain access to photos, brochures and updated information about Oasis Hotels & Resorts.

oasismediacycenter.com

OASISLOVESU

  @GrandOasisPalm