

OASIS PALM



OASISPALM

THE FAMILY RESORT
ALL INCLUSIVE

THE FAMILY RESORT

— ALL INCLUSIVE —

• CANCUN MEXICO •

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BE FREE, STAY SAFE

OASIS PALM



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OASIS PALM THE FAMILY RESORT



OASIS PALM 4 ★ THE FAMILY RESORT

The best entertainment for the whole family can be found in this charming Oasis that features an excellent location by the sea of Cancun. Here, children and adults have fun in the adventure zone Pirata's Bay, the videogames room The Arcade, or the prehistoric Yucatan Jurassic River. One more attraction is the magical KiddO Zone, especially designed for the joy of the little ones, under supervision of expert staff.

Additionally, while the children have fun, the adults get to savor delicious dishes, beverages, and snacks in our restaurants and bars, or just relax with style in the adults-only area, Sensoria Chill Out & Spa.



HIGHLIGHTS

- Privileged location in the hotel zone of Cancun, Isla Mujeres bay.
- Family resort.
- Family fun zones: Yucatan Jurassic River, Pirata's Bay, and The Arcade.
- KiddO Zone: area with children-exclusive attractions.
- Spacious and comfortable rooms for families of up to 2 adults and 3 children.
- Restaurants with international cuisine, Mexican snacks, and a variety of seafood.
- Sensoria Chill Out & Spa: relaxation space for adults only, with Jacuzzis, Bali beds, and massage cabins.



Location

Cancun hotel zone, near the Pier (port of departure to Isla Mujeres) and close to the shopping malls Puerto Cancun, La Isla Shopping Village, and Malecon Las Americas.



SUITES



FAMILY SUITE



MADE UP OF 2 ROOMS:

- 1 STANDARD ROOM WITH A KING SIZE BED
- 1 THEME OR STANDARD ROOM WITH 2 DOUBLE BEDS

*SUBJECT TO AVAILABILITY



FAMILY SUITE: TWO COMMUNICATING ROOMS



FAMILY SUITE: TWO COMMUNICATING ROOMS





ROOMS



SUPERIOR



- SUPERIOR
- STANDARD











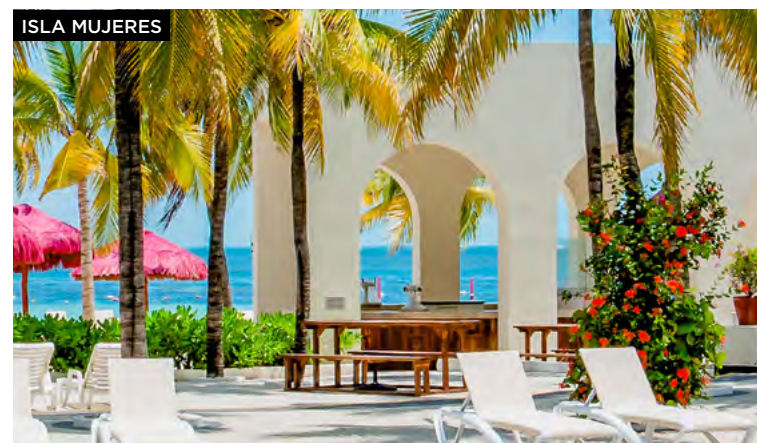
STANDARD





RESTAURANTS

RESTAURANT	DESCRIPTION	BREAKFAST*	LUNCH*	DINNER*	INDOOR	OUTDOOR
	MAKI TACO Japanese - Mexican fusion		✓	✓★	✓	✓
	 EL BUFFET International buffet	✓	✓	✓	✓	✓
	 LOS AGAVES Mexican traditional cuisine		✓ Tacos & tortas	✓★	✓	✓
	 SWEET PALM Children buffet	✓	✓	✓	✓	
	DOS LUNAS TERRACE Pizza, pasta, and ice cream Italian food		✓			✓
	SISAL RESTAURANTE BAR - Seafood - Burgers & snacks		✓	✓	✓	✓
	ISLA MUJERES Sushi by the pool and beach		✓			✓
★ RESERVATION REQUIRED		*SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.				





RESTAURANTS

LA HACIENDA



DOS LUNAS



LOS AGAVES





BARS

LOBBY SPORT'S BAR



ISLA MUJERES BEACH BAR



SISAL BAR



LOS AGAVES



COFFEE & ME



By Oasis Palm

LA CANTINA



LOBBY SPORT'S BAR



LA CANTINA





BARS



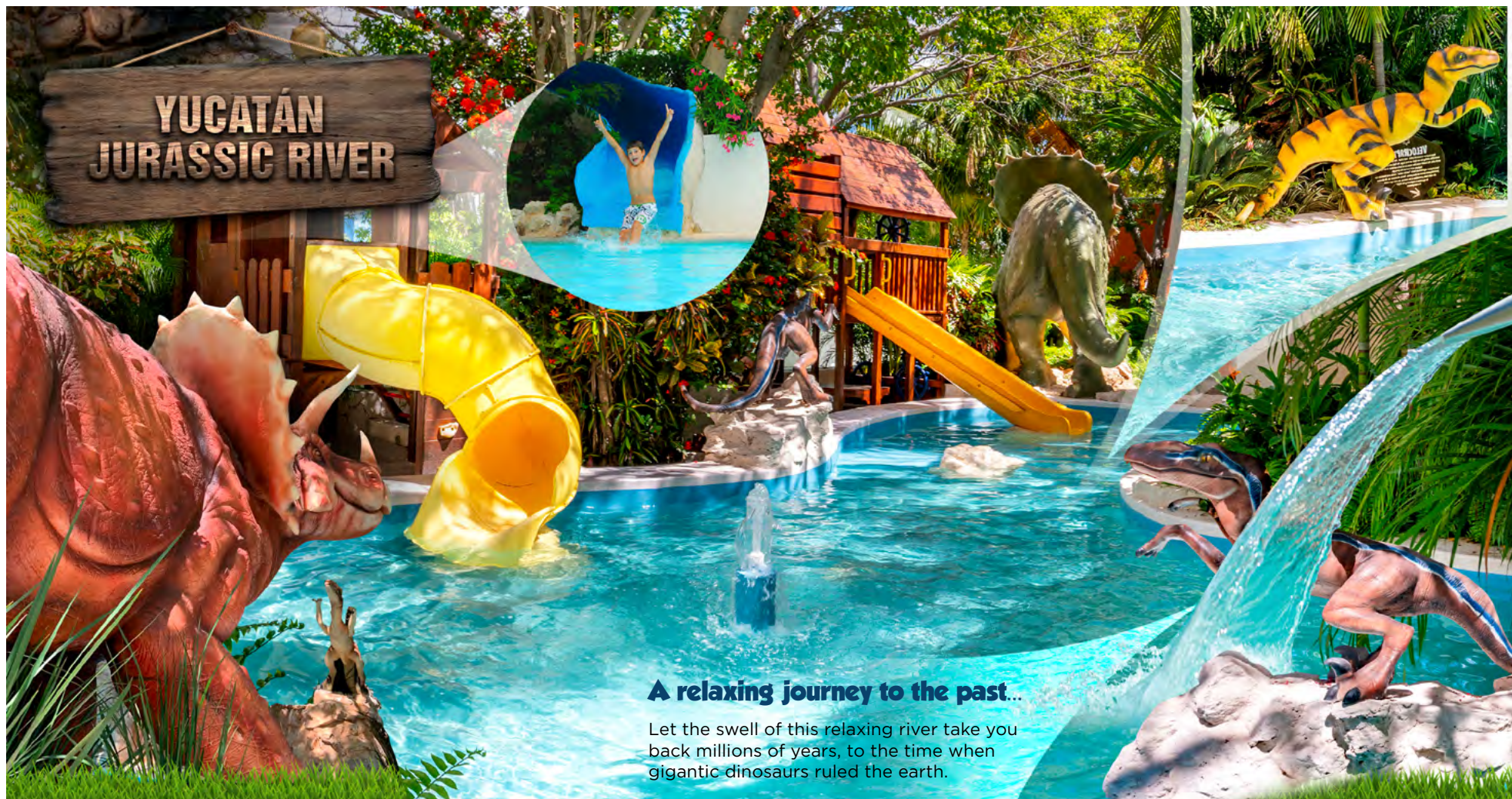


KIDDO ZONE





YUCATAN JURASSIC RIVER





PIRATA'S BAY



Fun ahoy captain!

Dare to explore this area where you'll find a thrilling zip-line, a camping zone, an open-air movie theater, and lots of games on board a real pirate ship that remains docked at the pier.



THE ARCADE

THE ARCADE

Who will be proclaimed champion?

Discover this ancient temple where kids and adults will challenge each other's abilities with family-interaction videogames, such as racing, sports, and dance.





SPA

ADULTS-ONLY

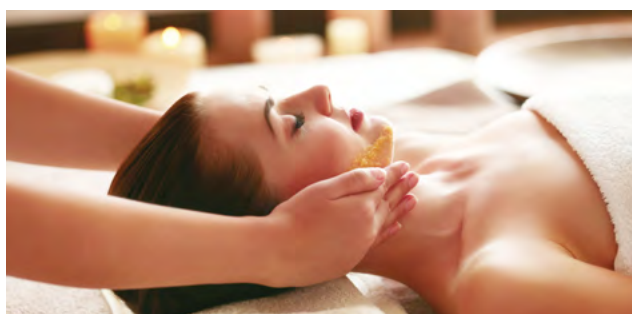


sensoria CHILL OUT & SPA

Treat yourself to a moment of total relaxation, with the style and comfort of this adults-only zone, where you'll forget about stress, in spectacular facilities filled with sensorial stimuli.

A SPACE TO RESTORE HARMONY

- CHILL-OUT AREA WITH JACUZZIS AND POOL
- MASSAGE CABINS WITH REVITALIZING TREATMENTS



SPA SERVICES WITH EXTRA CHARGE \$





WEDDINGS AND HONEYMOONS

*O*Weddings
by OASIS

PRIVILEGES OF GETTING MARRIED AT OASIS PALM

- WEDDING GAZEBO & EXCLUSIVE AREAS FOR BANQUETS.
- LOCATIONS WITH SPECTACULAR SUNSETS AT THE BEACH.
- HONEYMOONS & WEDDINGS SPECIAL PACKAGES.
- WEDDING PLANNER.

WE TAKE CARE OF YOU IN EVER SINGLE DETAIL...
CONTACT US: oweddingsweb@oasishoteles.com





MICE



**REGARDLESS OF YOUR
EVENT'S SIZE, OASIS PALM
BOASTS THE PERFECT HALL
TO ORGANIZE IT.**

From a 20 executives meeting to a training event for 400 collaborators; from a corporate workshop to an international convention; whether it is a day of meetings or a commemoration celebration...
With Oasis Palm, your event's success is guaranteed.

**COVID PROTOCOL. BETWEEN 25% AND 50% REDUCTION OF THE HALL'S CAPACITY,
ACCORDING TO EACH HALL AND KIND OF SETTING**

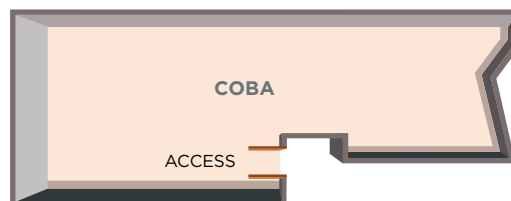
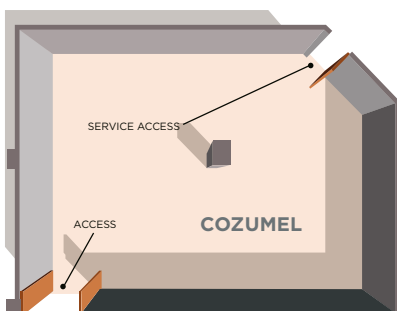
MAXIMUM CAPACITY

HALL	sq ft	U-SHAPE	SCHOOL	IMPERIAL	THEATER	COCKTAIL	BANQUET
GRAND SALON	3,932	80	200	100	400	400	250
GRAND SALON STAGE	1,048	N/A	N/A	N/A	N/A	N/A	N/A
COBA	581	25	40	30	50	50	N/A
COZUMEL	1,270	30	70	50	80	100	80





MICE





OTHER SERVICES



24 H RECEPTION



CURRENCY
EXCHANGE



MULTILINGUAL
STAFF



SECURITY



PARKING LOT



BELL BOY



ATM



DOCTOR
ON CALL



TRAVEL
AGENCY



LAUNDRY



BABYSITTING
SERVICE





360

ROOMS & SUITES

360

FAMILY SUITES
(2 COMMUNICATING ROOMS)

SUPERIOR

STANDARD ROH

- ✓ COMMUNICATING ROOMS AVAILABLE
- ✓ THEME ROOMS FOR KIDS

ROOMS & SUITES

		STANDARD	SUPERIOR
	EXPRESS CHECK-OUT	✓	✓
	1 KING SIZE BED OR 2 DOUBLE BEDS	✓	✓
	BATH AMENITIES AND TOWELS	✓	✓
	WIFI: 1 CODE PER PERSON	✓	✓
	PREMIUM WIFI: ADDITIONAL COST \$	\$	\$
	IRON & IRONING BOARD	✓ UPON REQUEST	✓
	SAFETY BOX	\$	✓
	FLAT SCREEN TV	✓	✓
	AIR CONDITIONING	✓	✓
	HAIRDRYER	✓	✓
	COFFEE MAKER	—	✓
	MINIBAR: BOTTLED WATER	—	✓



• FAMILY INTERACTION AREAS















- PIRATA'S BAY
- THE ARCADE

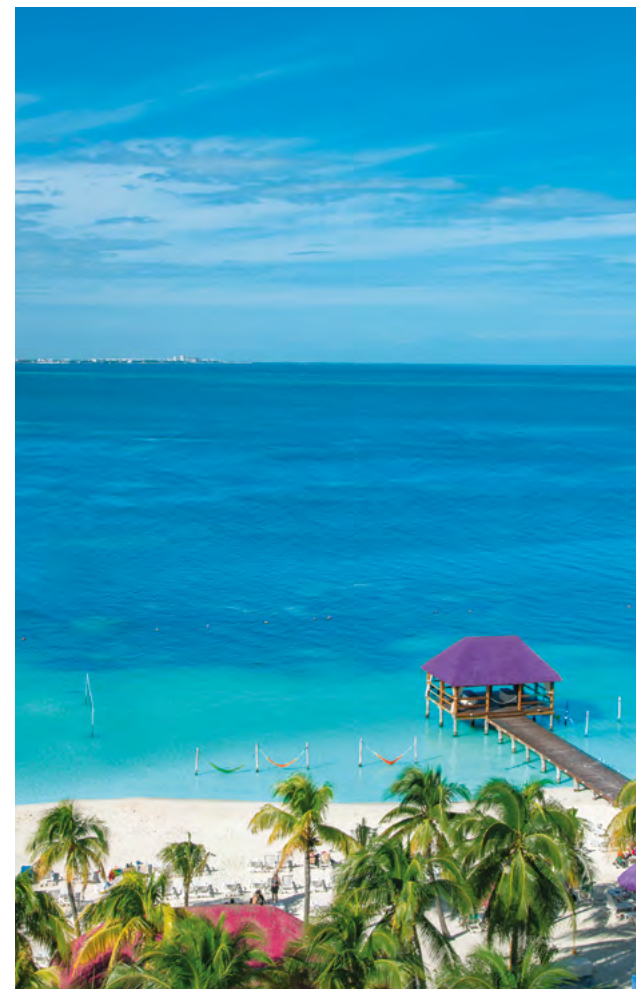


• SPECIAL AREAS FOR KIDS

- BABY BLUE CRAB – KIDS CLUB
- YUCATÁN JURASSIC RIVER

FACILITIES & SERVICES

	RESTAURANTS SPECIAL AREAS FOR KIDS	5
	ROMANTIC DINNER IN FRONT OF THE BEACH	\$
	BARS	6
	OASIS PLUS CUSTOMER SERVICE	✓
	POOLS: SPECIAL AREAS FOR KIDS	✓
	KAYAKS	✓
	MULTI-PURPOSE COURT	✓
	SENSORIA CHILL OUT & SPA REVITALIZING TREATMENTS, JACUZZIS, POOL, AND BALI BEDS	ADULTS ONLY \$
	BEAUTY PARLOR	ADULTS ONLY \$
	KIDDO ZONE: KIDS CLUB & FAMILY INTERACTION AREAS	✓
	ENTERTAINMENT	✓
	MEETING HALLS & BUSINESS CENTER	\$ 3 HALLS 400 PAX
	VIAJES CARIBE MAYA: TOURS & EXCURSIONS THE O PHOTO	\$
	TABAQUERÍA: BOUTIQUE WITH HANDCRAFTS, SOUVENIRS AND SNACKS	\$



DOWNLOAD THE OASIS HOTELS & RESORTS APP AND GAIN ACCESS TO THE EVENTS CALENDAR, IN ADDITION TO THE SCHEDULE OF ACTIVITIES AND RESTAURANTS OF THE OASIS HOTELS.





OASIS PALM
THE FAMILY RESORT



CERTIFICATIONS BY CRISTAL INTERNATIONAL STANDARDS



CRISTAL
INTERNATIONAL STANDARDS

BECAUSE OASISLOVESU

Oasis Hotels & Resorts has the advisory and certifications of **Cristal International Standards®**: cristalstandards.com



POSI
Check

POSI Check COVID-19 Certification to prevent the spread of infection. Features the measures recommended by the main international organizations (**WHO, WTTC, and EPA**).

* POSI: Prevention of the Spread of Infection Audit Protocol.



Room
Check

Cristal International Standards Certifications® to verify the hygiene and sanitization of rooms, in addition to the back-of-the-house protocols.

OTHER OASIS HOTELS & RESORTS CERTIFICATIONS:



SECURITY
CHECK



Food
Check



Pool
Check



Aqua
Check



Eco
Check



Fire
Check



Crisis
Check



Safety
Check

OASIS PROTOCOLS AGAINST COVID-19



CHECK-IN & CHECK-OUT

- Temperature monitoring through thermal cameras in the hotel's entrance.
- Luggage sanitization upon our guests' arrival.
- Check-in process with controlled access to avoid crowds.
- Separation screens at the receptions and personnel wearing masks.
- Hydro-alcoholic gel dispensers in all areas.
- Digital express check-out and express check-out machines with separation.



MEALS & BEVERAGES

- Capacity reduction in restaurants and safety distance between tables.
- Restaurants with prior reservation for groups of 5 or more people.
- Menus available at the Oasis app or through a QR code.
- Tables and chairs sanitized before and after each guest.
- Hydro-alcoholic gel dispensers in all consumption centers.
- Trained personnel, wearing gloves, mask, and face shield.



GROUPS & CONVENTIONS

- Prior registration in all groups areas and halls to avoid crowds.
- Capacity reduction in all halls to allow the safety distance.
- Sanitized halls, furniture, and equipment, before and after each event.
- Coffee break service assisted by personnel wearing safety equipment.

For detailed information regarding the Oasis protocols for the prevention of COVID-19, visit <https://oasishoteles.com/en/hotels-cleaning-protocols>



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