

Oh! CANCUN

THE URBAN OASIS



CENTRO DE CANCUN MEXICO



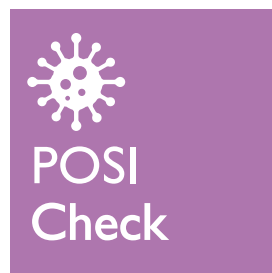
CERTIFICATIONS BY CRISTAL INTERNATIONAL STANDARDS

BECAUSE OASISLOVESU

Oasis Hotels & Resorts has the advisory and certifications of **Cristal International Standards®**: cristalstandards.com



CRISTAL
INTERNATIONAL STANDARDS



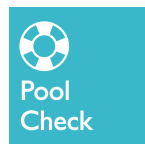
POSI Check COVID-19 Certification to prevent the spread of infection. Features the measures recommended by the main international organizations (**WHO, WTTC, and EPA**).

* **POSI**: Prevention of the Spread of Infection Audit Protocol.



Cristal International Standards Certifications® to verify the hygiene and sanitization of rooms, in addition to the back-of-the-house protocols.

OTHER OASIS HOTELS & RESORTS CERTIFICATIONS:





BECAUSE OASISLOVESU

BE FREE, STAY SAFE

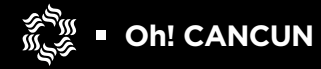


Oh!
CANCUN
THE URBAN OASIS

CANCÚN, MÉXICO



Oh! CANCUN

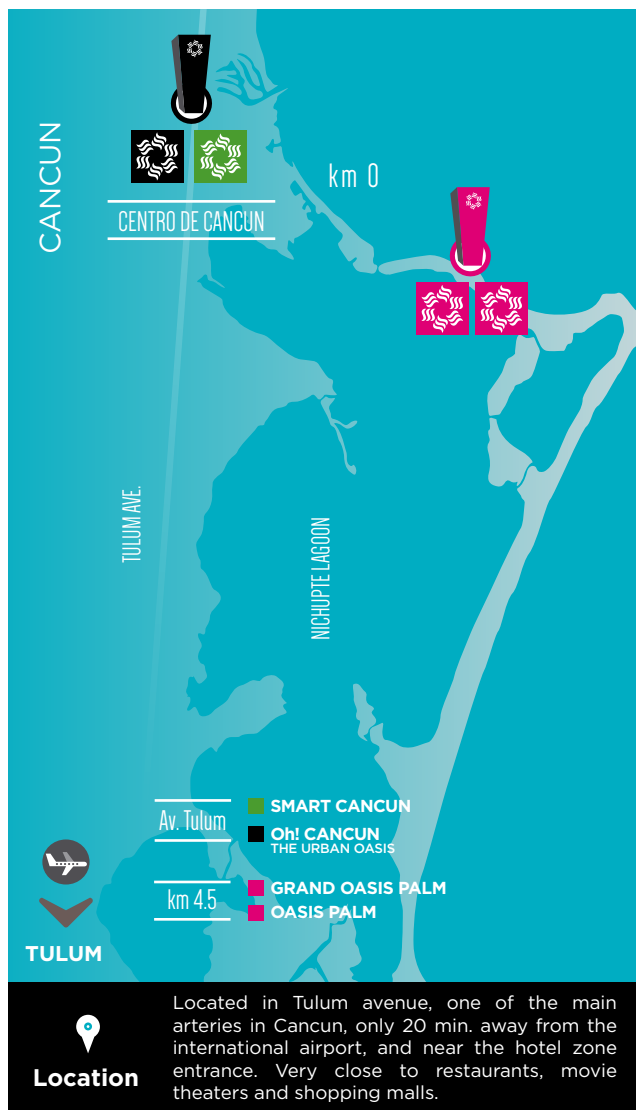


OASISLOVESU

THE URBAN OASIS ■ *BE FREE, STAY SAFE*



■ Oh! CANCUN



Oh! CANCUN 4★ THE URBAN OASIS

As an excellent alternative to the huge tourist complexes, Oh! Cancun offers calm spaces, pop art decoration, and absolute comfort in its beautiful suites and rooms.

Its convenient location at the entrance of the hotel zone allows easy and quick access to beaches, shopping malls, banks, and currency exchange offices; all you may need in order to organize all your affairs or just enjoy a pleasant stay.

In the pool area you'll find a private and comfortable space to soak up the sun, while you relax with the best beats and taste a cold beverage instantly prepared.



HIGHLIGHTS

- Resort located in downtown Cancun
- Buffet breakfast included
- Comfortable, spacious and beautifully decorated rooms and suites
- Restaurants and bars with a la carte dishes, beverages and snacks
- Pool area with lounge atmosphere, Bali beds and DJ music
- Access to beach clubs in sister properties by the sea, with transportation included
- High-speed WiFi



CHECK-IN & CHECK-OUT PROTOCOLS



Oh! CANCUN



- Fully digital guest check-in available
- Temperature controls through thermal cams at the hotel entrance.
- New luggage sanitization technologies to apply upon guests arrival.
- Receptions with wide lounge-style areas, check-in process with controlled access to avoid crowds, and safety distance signs on the floor.
- Separation screens at the reception areas and use of masks for personnel.
- Hydroalcoholic gel dispensers available for guests in all areas.

OASISLOVES SPACE

BECAUSE OASISLOVESU



OASIS PROTOCOLS FOR ROOMS



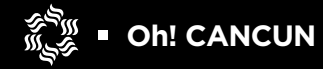
- We guarantee that the room has been sanitized, and has remained unoccupied 24 hours prior to the guest's arrival. We use products registered by the Environmental Protection Agency (EPA).
- Once the room has been sanitized, we place a door tag safety seal, which breaks upon the guest's first entrance.
- We implemented **contactless** room door open systems (proximity locks).
- New operation, cleaning, and room setting standards, adapted for the total safety of our guests.
- Upon arrival or our guests all in-room amenities are totally new and sealed.
- Elimination of in-room printed materials.

BE FREE, STAY SAFE



BECAUSE OASISLOVESU

SUITES

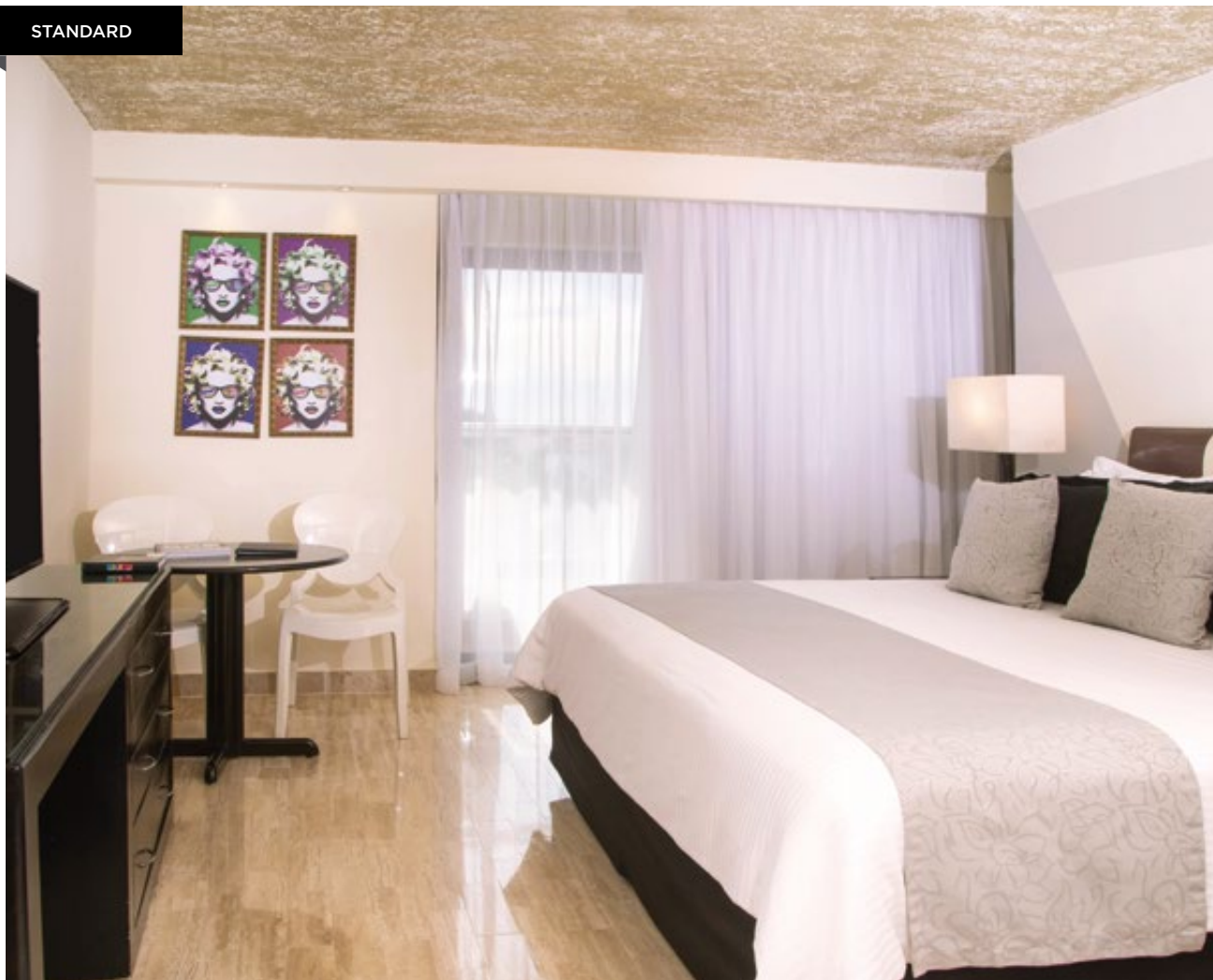


SUITE

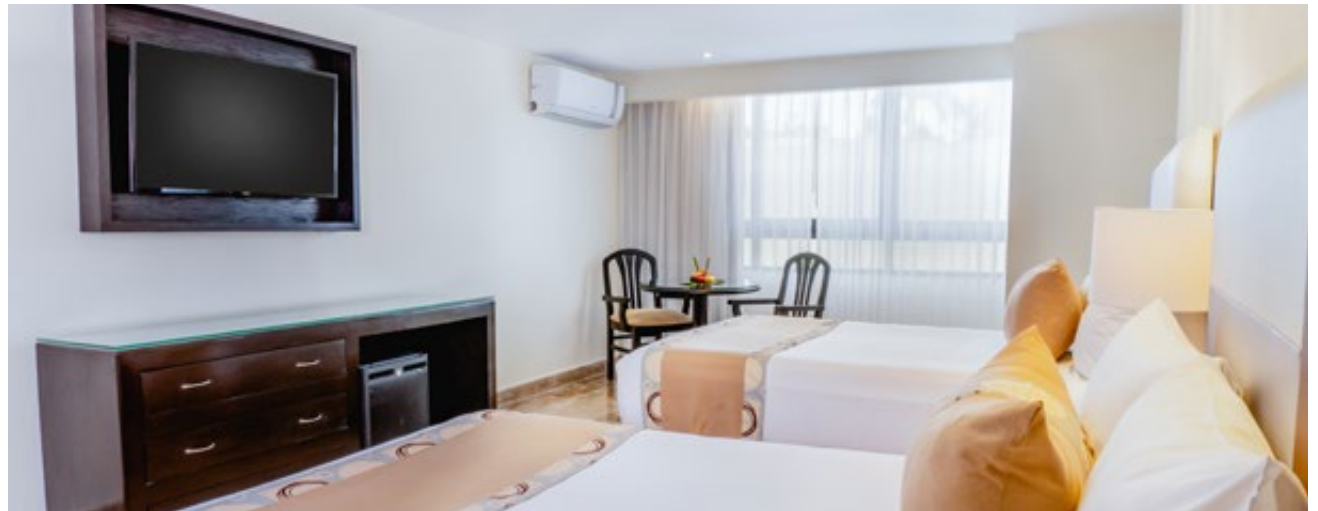


ROOMS




STANDARD



WORKATION SUITES

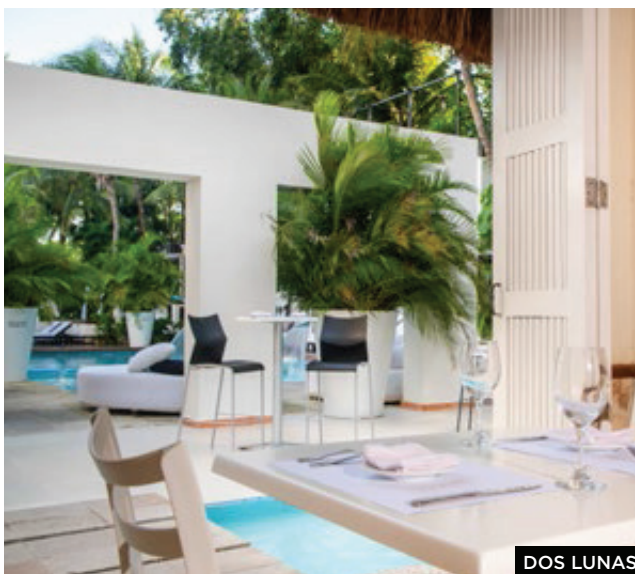


RESTAURANTS \$


RESTAURANT	DESCRIPTION	BREAKFAST*	LUNCH*	DINNER*	INDOOR	OUTDOOR	DRESS CODE	
							CASUAL	FORMAL
	LE BUFFET	International buffet						
	DOS LUNAS	Pizzas, sandwiches & baguettes						
	THE WHITE TERRACE	Burgers, hot dogs, wings and snacks						


24-HOUR ROOM SERVICE \$



*SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.



COFFEE SHOP & BARS \$

 Oh! CANCUN

COFFEE SHOP	DESCRIPTION	BREAKFAST*	LUNCH*	DINNER*	INDOOR	OUTDOOR	DRESS CODE	
							CASUAL	FORMAL
 COFFEE & ME	Coffee and sandwiches 24 h	✓	✓	✓	✓	✓	✓	

BARS	DESCRIPTION	INDOOR	OUTDOOR	DRESS CODE	
				CASUAL	FORMAL
 THE WHITE TERRACE	Cocktails & beers		✓	✓	
 CHC SPORTS BAR	Imported spirits, beers and cigars	✓	✓	✓	

*SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.





OASIS PROTOCOLS FOR FOOD & BEVERAGES



- Less tables in restaurants. All tables are separated considering the safety distance standards.
- Digital bookings for restaurants available through the Oasis app to avoid waiting lines. Groups of 5 or more persons shall book in advance, allowing our staff to place the tables, following the safety standards.
- **Contactless** menus available at the Oasis app or through a QR code.
- New operation, setting, and table cleaning standards, adapted for the total safety of our guests. All tables and chairs will be sanitized before and after each guest.
- Hydroalcoholic gel dispensers available at every food & beverages consumption center.
- All food & beverages collaborators have been trained to avoid contact with food. Mandatory use of masks.

OASISLOVES SPACE



BECAUSE OASISLOVESU

SPA \$

Oh! CANCUN

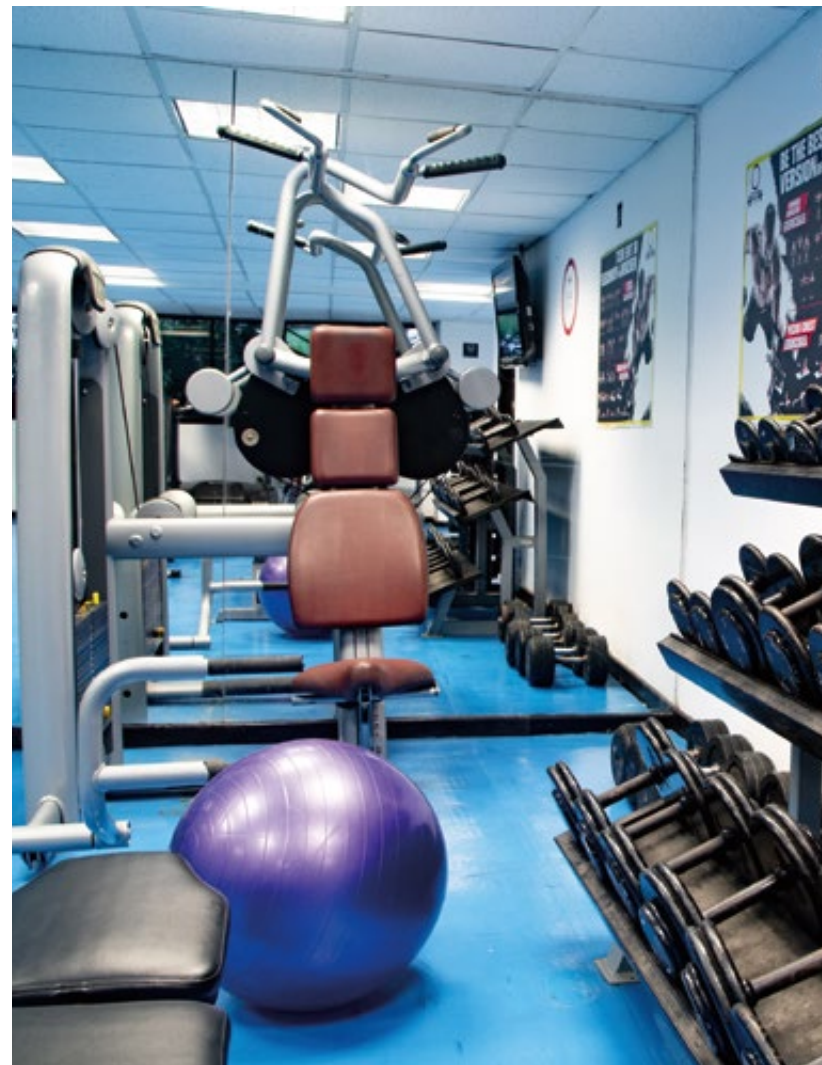
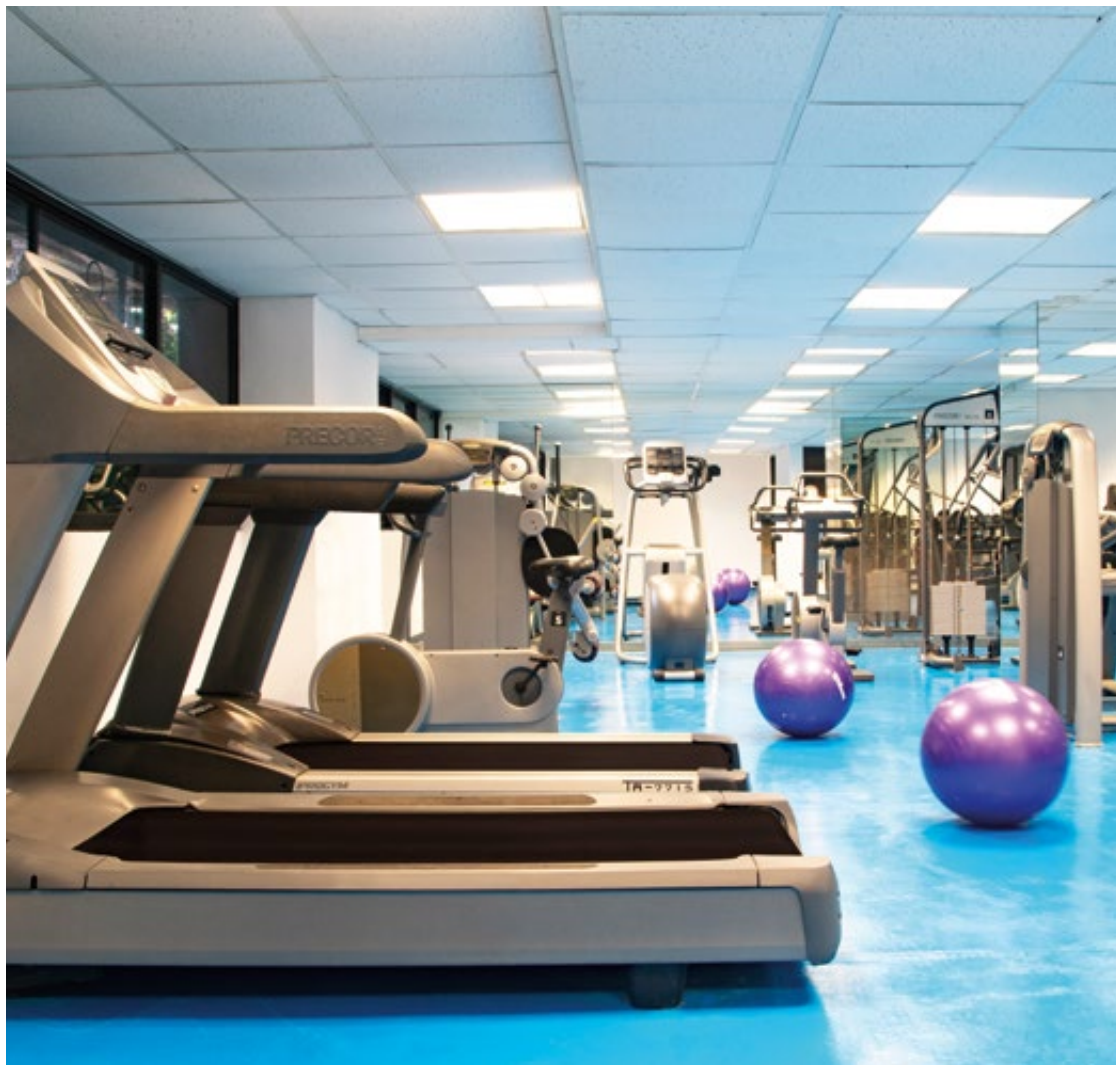


- AESTHETIC SERVICES AND BODY TREATMENTS
- THERAPEUTIC MASSESSES
- BODY WRAPS
- *PREFERENTIAL RATES ON SPA SERVICES*



OASISLOVESU

GYM





OASIS PROTOCOLS AT COMMON AREAS



Oh! CANCUN

- New operation and furniture setting standards at common areas. All tables, chairs, and sunbeds at indoor and outdoor common areas and beaches will keep the safety distance.
- Application of new technologies and products for sanitizing surfaces, elevators, furniture, buttons, and railings. Use of products registered by the Environmental Protection Agency (EPA).
- Hydroalcoholic gel dispensers available in all common areas.
- Graphic information regarding safety hygiene protocols displayed in all areas.
- In all activities carried out at indoor and outdoor common areas, a safety distance will be kept between guests. Reduction of attendants to all entertainment centers in order to avoid crowds.

OASISLOVES SPACE



BECAUSE OASISLOVESU

MICE



**REGARDLESS OF
YOUR EVENT'S SIZE,
Oh! CANCUN THE
PERFECT HALL TO
ORGANIZE IT.**

FROM A 20 EXECUTIVES MEETING TO A TRAINING EVENT FOR 400 COLLABORATORS; FROM A CORPORATE WORKSHOP TO AN INTERNATIONAL CONVENTION; WHETHER IT IS A DAY OF MEETINGS OR A COMMEMORATION CELEBRATION... WITH Oh! CANCUN, YOUR EVENT'S SUCCESS IS GUARANTEED.

COVID PROTOCOL. BETWEEN 25% AND 50% REDUCTION OF THE HALL'S CAPACITY, ACCORDING TO EACH HALL AND KIND OF SETTING.

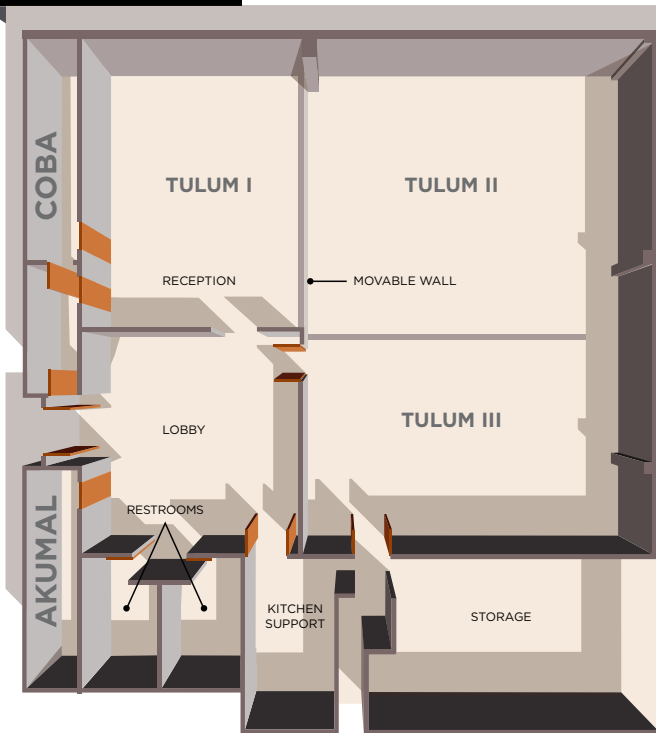
MAXIMUM CAPACITY

HALL	sq ft	U-SHAPE	SCHOOL	IMPERIAL	THEATER	COCKTAIL	BANQUET
GRAND SALON TULUM	4,488	90	250	100	500	400	280
TULUM I	958	40	60	50	100	80	80
TULUM II	1,884	90	180	100	250	250	120
TULUM III	839	48	60	80	56	60	60
AKUMAL	281	N/A	16	18	20	N/A	N/A
COBA	285	N/A	16	18	20	N/A	N/A



MICE

TULUM GRAND HALL



CHC HALL

An ideal place for private events and parties, featuring a wide terrace.

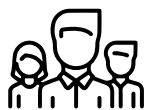
SETTING	CAPACITY
DINNER WITH DANCE FLOOR	90 PERSONS
COCKTAIL	200 PERSONS



HAVANA CIGAR ROOM HALL

Special private room

SETTING	CAPACITY
IMPERIAL	8 PERSONS
COCTEL	15 PERSONS



OASIS PROTOCOLS FOR CONVENTIONS

- The safety distance will be kept at all group areas and halls. Digital pre-registration available for all attendants in order to avoid crowds.
- New operation, hygiene, and setting standards implemented in order to guarantee the safety distance between participants. Less attendants at the different halls.
- The halls, furniture and equipment shall be cleaned and sanitized before and after each event.
- Exchange of printed materials will be reduced.
- The coffee break services will comply with the criteria applied to the food and beverages area, providing assistance of our collaborators at all times.
- All collaborators have been trained in order to avoid contact with guests, food and beverages. Mandatory use of masks for our staff.

OASISLOVES SPACE



BECAUSE OASISLOVESU



Oh! CANCUN

VIAJES CARIBE MAYA

TOURS & ACTIVIDADES

Visit your Viajes Caribe Maya* representative and discover the wide array of activities & tours to enjoy the destination to the fullest.

- Tours to Maya archeological sites
- Water activities
- Adventure tours
- Theme parks

*There are 4 information and reservations modules, available for you throughout the resort.



OTHER SERVICES



24 h
RECEPTION



CURRENCY
EXCHANGE



MULTILINGUAL
STAFF



SECURITY



PARKING LOT



BELL BOY



DOCTOR
ON CALL



TRAVEL
AGENCY



LAUNDRY



BABYSITTING
SERVICE



ATM

62

ROOMS & SUITES

MAXIMUM OCCUPANCY PER ROOM: 3 x 

55
ROOMS

✓ HIGH SPEED WIFI

✓ BUFFET BREAKFAST INCLUDED














7
SUITES

✓ PREMIUM AMENITIES

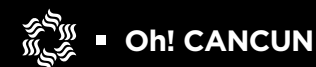
✓ FAMILY SUITES AVAILABLE

✓ WORKATION SUITES AVAILABLE
BEDROOM + LIVING ROOM

ROOMS & SUITES

	1 KING SIZE BED OR 2 DOUBLE BEDS	✓
	24-HOUR ROOM SERVICE	\$
	AMENITIES	✓
	HIGH SPEED WIFI	✓
	IRON & IRONING BOARD	✓
	HAIRDRYER	✓
	SAFETY BOX	✓
	HD FLAT SCREEN	✓
	AIRE CONDITIONING	✓
	RADIO ALARM CLOCK	✓
	ESPRESSO COFFEE MAKER	✓
	MINIBAR: WATER, SOFT DRINKS AND BEER	\$
	BUFFET BREAKFAST INCLUDED	✓

COMPLEMENTARY FACILITIES AND SERVICES



	RESTAURANTS	3 \$
	BARS	2 \$
	COFFEE SHOP 24h	\$
	POOL	✓
	GYM	✓
	SPA: AESTHETIC SERVICES AND BODY TREATMENTS	\$
	HIGH SPEED WIFI	✓
	CONFERENCE HALLS AND BUSINESS CENTER: 6 HALLS 500 PAX	\$
	VIAJES CARIBE MAYA: TOURS AND EXCURSIONS	\$

COMPLEMENTARY SERVICES

AMERICAN PLAN PACKAGE

Unlimited meals & beverages at The White Terrace from **11:00 to 18:00 hours**.

DAY PASS AT BEACH CLUB

Access to beach club of Oasis Palm with buffet meal at **La Hacienda** restaurant. Includes unlimited domestic beverages and use of facilities from **11:00 to 18:00 hours**. Transportation not included.

ASK FOR SPECIAL RATES & DISCOUNTS AT THE RECEPTION.



DOWNLOAD THE OASIS HOTELS & RESORTS APP AND GAIN ACCESS TO THE EVENTS CALENDAR, IN ADDITION TO SCHEDULES OF ACTIVITIES AND RESTAURANTS OF THE OASIS HOTELS.





OASIS PROTOCOLS FOR ALL COLLABORATORS

- All collaborators undergo a full medical checkup, prior to their work reincorporation, including the official Covid-19 test. Any collaborators showing Covid-19 symptoms will be put in quarantine for 15 days, and prior to their reincorporation, a new Covid-19 test will be applied.
- All collaborators will undergo a daily and mandatory sanitizing process (uniform and footwear), and a temperature control located at their office entrance.
- All collaborators have been fully trained to comply with all safety & hygiene measures, and with the recently adapted operation standards.
- All collaborators wear a personal protection equipment (PPE), including masks. All protocols implemented at the guest areas, are applied to the back-of-the-house and collaborators areas.
- Both, 24/7 medical attention and Covid-19 tests are available at the hotel in order to assist any guest or collaborator who requires them.

BE FREE, STAY SAFE

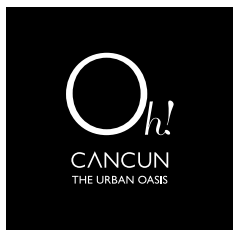


BECAUSE OASISLOVESU



BE FREE, STAY SAFE

CANCUN MEXICO



oasishoteles.com

INFORMATION & RESERVATIONS

MEXICO

(55) 5448 7783

msiliceo@oasishoteles.com

800 01 OASIS (62747)

jreservas@oasishoteles.com

SOUTH AMERICA

+52 (998) 848 9999 Ext. 221

esanchez@oasishoteles.com

MICE

eventos@oasishoteles.com

+52 (998) 848 8600 Ext. 2720

  @OhCancunOasis

SIGN UP TO OASIS MEDIA CENTER



Scan the code and create your Oasis Media Center account. With this useful tool you gain access to photos, brochures and updated information about Oasis Hotels & Resorts.

oasismediacenter.com

OASISLOVESU